

HOST 150 : Housekeeping Operations

Credits: 3

Class Hours: 3 lecture

Recommended: "C" or higher in HOST 101.

Comments: Prior Learning Assessment credit available for this course.

Description: This course studies the professional management of housekeeping operations including practical applications and management skills required to ensure quality service and effective performance.

Semester Offered: Spring

Course Student Learning Outcomes (CSLOs):

1. Develop and demonstrate safe, effective, efficient, and sustainable practices related to various housekeeping tasks and operational responsibilities.
2. Identify and critique the responsibilities and functions of housekeeping operations and analyze the importance of inter-/intra-departmental relationships and Hawaiian host cultural values.
3. Analyze the management functions of housekeeping operations including planning, organizing, staffing, controlling, and evaluating techniques required to ensure quality service, efficient productivity, and effective performance.